



Service Technician

Summary

The Service Technician inspects, repairs and performs periodic preventive maintenance on all Muldoon's equipment, i.e. Espresso, Brewing, Grinding coffee systems, vending machines and Water Filtration systems.

The Service Technician is responsible for maintaining customer relationships through the following basic business integrity standards such as:

- On-time service and Professional representation
- Timely communication
- Descriptive and accurate paperwork
- Completing the service provided correctly every time.

Responsibilities

- Inspect, repair and perform periodic preventive maintenance on Espresso, Brewing, Grinding and Water Filtrations systems.
- Prep new equipment to our specific requirements and uphold our high quality and standards
- Complete accurate inspections, service and maintenance of equipment in order to maintain equipment operation and extend equipment life.
- Complete preventive maintenance tasks as established by the manufactures.
- Clean and repair returned equipment and test for troubleshooting
- Perform consistent, quality service at all times.
- Work with Management to ensure that workloads are managed correctly and efficiently.
- Communicate in a clear and timely manner with Management to assure the highest levels of customer service.
- Adhere to all safety rules – be safe on and off the job site. Be cautious and careful when driving. Immediately report any safety violations to Management. Never do ANYTHING that puts your safety, or the safety of others, in jeopardy.
- Any other duties that may be assigned to you from time to time.

Job Qualifications

- High school diploma or GED.
- Experience in the coffee industry preferred.
- Minimum 2 years of service experience in a similar or related field.
- Ability to work on commercial espresso, coffee brewing, coffee grinding and water systems.
- Must have some electrical and plumbing experience
- Ability to read schematics
- Must be eligible to work in Canada.
- Valid driver's license (of the required class for the jurisdiction) with a clean driving abstract.
- Must be able to lift 50 lbs. without assistance.
- Good organizational skills.
- Able to communicate clearly verbally and in writing.
- Must be able to work flexible shifts, some weekends/holidays.

Interested candidates are invited to forward a resume, in confidence, to: hr@muldoonscoffee.com
Principals only, please no recruiters.

We would like to thank all applicants for their interest in this position; however, only those selected for interviews will be contacted.